

# Change Request Management

SAP Change Request Management provides full control and transparency over change execution with predefined processes for all types of changes in your IT.

## Scope

- Control change execution with detailed process and workflow control
- Integrated transport management functionalities: One change control process from business layer down to technical layer

## Benefits

- Provides full control & transparency over change execution
- Delivers predefined change management processes & workflows
- Supports all types of changes (SAP, non SAP, technical & non-technical)
- Incorporates SAP's best practices regarding transport management
- Provides the link between business requirements and the underlying technical implementation
- Fully integrated transport mechanism and change control system to manage changes across technology stacks and application components
- Is highly integrated in other SAP Solution Manager areas and processes

